Troon Community Meeting

- DATE: Tuesday, 13 November 2018
- TIME: 6:30 pm
- PLACE: The Emerald Centre,
 - 450 Gipsy Lane, Leicester LE5 0TB

Ward Councillors

Councillor Diane Cank Councillor Baljit Singh

YOUR community. YOUR voice.

Conduct Guidance

The behaviour of people at ward community meetings is important to the success of the meeting. Everyone attending today's meeting is kindly asked to comply with the following arrangements:

- Respect the views of others
- Keep to the Agenda
- One person speaks at a time
- Keep disruption to the minimum (mobile phones on silent) and no side discussions

If anyone does not comply with the guidance, they may be warned that they may be asked to leave the meeting.

Making Meetings Accessible to All

Access – Meetings are held in a variety of community venues. We will only hold meetings in venues where there is suitable access for wheelchairs. If you have any concerns about accessing a venue by wheelchair, please contact the Democratic Support Officer on the number given below. If you feel you may not be able to hear what's being discussed at a meeting please contact the Democratic Support Officer on the number glease contact the Democratic Support Officer on the number glease contact the Democratic Support Officer on the number glease contact the Democratic Support Officer on the number glease contact the Democratic Support Officer on the number glease contact the Democratic Support Officer on the number below.

Braille / Audio tape / Translation

If you require this please contact the Democratic Support Officer (production times will depend upon equipment/facility availability).

Social Media - The Council is committed to transparency and supports efforts to record and share reports of proceedings of public meetings through a variety of means, including social media. If you wish to film proceedings at a meeting please let us know as far in advance as you can so that it can be considered by the Chair of the meeting who has the responsibility to ensure that the key principles set out below are adhered to at the meeting.

Key Principles. In recording or reporting on proceedings you are asked:

- ✓ to respect the right of others to view and hear debates without interruption;
- ✓ to ensure that the sound on any device is fully muted ;
- ✓ where filming, to only focus on those people actively participating in the meeting;
- ✓ where filming, to (via the Chair of the meeting) ensure that those present are aware that they may be filmed and respect any requests to not be filmed

1. INTRODUCTIONS

Councillors will elect a Chair for the meeting.

The Chair will introduce those present and make any necessary announcements.

The Chair and any other Councillors who are present will make any declarations of interest as required by the Councillors' Code of Conduct.

2. APOLOGIES FOR ABSENCE

3. ACTION LOG OF PREVIOUS MEETING Appendix A

The Action Log for the last meeting, held on 31 July 2018, is attached for information and discussion

4. WARD COUNCILLORS' FEEDBACK

Ward Councillors will provide an update on local ward issues

5. LOCAL POLICING UPDATE

Leicestershire Police will be at the meeting to provide an update on police issues in the Ward

6. CITY WARDEN UPDATE

The City Warden will give an update on issues in the Ward

7. NEIGHBOURHOOD HOUSING UPDATE

A Housing Officer will be at the meeting to provide an update on housing issues in the Ward

8. HIGHWAYS ISSUES

Highways officers will be at the meeting to provide an update on highways issues in the Ward

9. WARD COMMUNITY BUDGET

Councillors are reminded that under the Council's Code of Conduct they should declare any interest they may have in budget applications.

- a) An update will be given on the Ward Community Budget.
- b) Previous recipients of ward funding will be invited to give feedback to the meeting.

10. ANY OTHER BUSINESS

Help us to make improvements!

Please help us to improve Community Meetings by filling in an **Evaluation sheet** to let us know what you thought of the meeting. Thank you.

For further information, please contact

Punum Patel, Ward Community & Engagement Officer (tel: 0116 454 6575) (e-mail: punum.patel@leicester.gov.uk)

Or

Elaine Baker, Democratic Support Officer (tel: 0116 454 6355) (e-mail: elaine.baker@leicester.gov.uk)

www.leicester.gov.uk/communitymeetings

Contact address: Granby Wing, City Hall, 115 Charles Street, Leicester, LE1 1FZ

Appendix A

TROON COMMUNITY MEETING

TUESDAY, 31 JULY 2018

Held at: The Emerald Centre, 450 Gipsy Lane, Leicester LE5 0TB

ACTION LOG

Present:

Councillor Cank Councillor Singh

<u>NO.</u>	ITEM	ACTION REQUESTED AT MEETING
36.	INTRODUCTIONS	Councillor Cank in the Chair.
		The Chair introduced herself and Councillor Singh to the meeting.
		Reference was made to inaccurate publicity material for the meeting placed on social media. The regrettable situation advertising an incorrect date was noted.
		There were no Declarations of Interest.
37.	APOLOGIES FOR ABSENCE	There were no apologies for absence.
38.	ACTION LOG OF PREVIOUS MEETING	The Action Log of the meeting held on 12 April 2018 was agreed as a correct record.As an update, it was reported that no progress had been made in respect of the abandoned trailer on Fairfax Road. The City Warden agreed to pursue the matter.
39.	WARD COUNCILLORS' FEEDBACK	Councillor Singh reported on recent activities and advised that a meeting had been suggested with the Police and residents of the Woodgreen Road area concerning incidents of crime, anti-social and nuisance behaviour. Councillor Singh reassured the meeting that regular liaison was held with the City Mayor and relevant council departments to ensure that areas in the ward were appropriately prioritised and were receiving adequate support. Councillor Cank referred to recent case work, involving repeated reports of problems concerning housing needs, and parking and highway issues. In respect of the issues reported concerning potholes

		and highway problems generally, she reiterated the comments made by Councillor Singh that the City Mayor was aware and regular meetings had been convened. The discussions had included parking problems at the Cromwell estate and possible traffic calming measures in the Hastings Road area to reduce accidents. It was also noted that the Southfields school site and sports pitches would be upgraded following consultation with residents and pupils. It was expected that works would commence in the autumn. The Councillors' reports were noted.
40.	LOCAL POLICING UPDATE	Chris Brown (Leicestershire Police) provided an update on the Police activities in the Ward.
		Chris confirmed that he was based at the Belgrave Neighbourhood Office and asked members of the public to report any crime or incidents. He commented on the numbers of officers active in the Ward and advised that the police could be contacted on their website <u>www.leics.police.uk</u> . Members of the public were encouraged to make reports online. He advised that the 999 number should only be used for serious crimes requiring immediate attention. Crime statistics for the period were reported relating to robbery, theft from motor vehicles and theft of vehicles. It was noted that an increased trend in theft from vehicles had occurred. Increased CCTV surveillance had led to a recent arrest.
		It was also noted that an increase in thefts of mobile hand-held devices had been experienced, as perpetrators were using cycles to take mobile phones from users in a 'ride-by' method. A campaign to make the public aware of the dangers and to ensure that the public remained vigilant and were aware of their surroundings was promoted.
		Councillors welcomed the initiatives to reduce crime in the Ward. Particular comment was made to reports of crime and anti-social behaviour in the Northfields and Woodgreen areas. A delegation of residents including members of the Woodgreen Residents Association were present to express their concerns, as they considered that their areas had experienced a high number of reported crimes. It was suggested

		that previous multi-agency approaches and crime prevention initiatives had been unsuccessful and it was considered by residents that further enforcement and liaison with community groups was required to ensure adequate engagement with the public.
		In response, Chris Brown agreed to refresh the contact information he held and agreed to increase his liaison with community groups and leaders.
		Councillors also referred to previous initiatives to fund mobile CCTV cameras in temporary locations. It was suggested that this initiative be repeated, in view of alleged drug dealing and highway offences being reported. In respect of other crime reports involving CCTV footage, Chris agreed to discuss an individual incident with a resident following the meeting.
		The police update and report was noted.
41.	CITY WARDEN UPDATE	Jethro Swift (City Warden) provided an update on his environmental and enforcement activities in the Ward.
		It was noted that an increase in fly-tipping had been experienced and CCTV footage was being used to identify perpetrators.
		Other activities included initiatives to reduce bins on streets and ideas to tackle a situation where it had been alleged that members of the public were taking charity bags left for collection.
		In conclusion, the LoveLeicester App was promoted as a suitable and preferred method for reports to be sent to the Wardens service.
		Jethro was thanked for his report and update.
42.	HIGHWAYS UPDATE	Amita Miles (Transport Development Officer) provided an update on highways issues in the Ward.
		The following key points and updates were noted:
		 The response from Network Rail concerning the works at the railway bridge was still awaited. It had been suggested that works be commenced subject to funding being identified. A patchwalk would be convened to look at issues in the Trevino Drive/Humberstone Lane area
		 Broken and uneven slabs on Victoria Road East had been assessed and residents

43.	HEALTHWATCH LEICESTER AND LEICESTERSHIRE	 confirmed that the problems were mainly due to the considerable slope adjacent to the Craven's recreation area and shops. In respect of potholes, it was confirmed that 72 repairs had been undertaken in the ward, compared to 60 for the same period in the previous year. Pencil bollards were to be installed at Northfields House school to prevent inappropriate parking. Yellow lines were also to be repainted. The initiatives to reduce inappropriate parking would be considered at other schools in the Ward and consultation was ongoing. The need to cut highway trees and bushes at locations such as the Barkby Road pedestrian crossing and at Troon Way was reported and noted. Parking enforcement measures were to be considered in the Rushford Drive area and at Huntington Road to reduce inappropriate parking. Amita was thanked for her update. Attendees were asked to note an update from Gillian Jillett, Healthwatch Leicester and Leicestershire. Points made during Gillian's update included the following:
		 Healthwatch arose out of the Health and Social Care Act 2012 and whilst there had been some changes to the format, the Healthwatch team aimed to attend meetings such as this to capture people's views and experiences of the health care system. Healthwatch also attended meetings including scrutiny commissions and could help to influence decision making.
		 As an example, as to what they could achieve, Healthwatch had helped to introduce two new dental emergency services in Leicester which were open 365 days per year.
		 Attendees were asked not to be offended if they were unable to see their doctor, as General Practitioners needed to prioritise their

		workload. Patients might be offered an appointment with a different health professional rather than a doctor. Anyone interested in volunteering was asked to speak to Gillian or to contact Healthwatch. Leaflets promoting the organisation's activities were circulated for information.
44.	WARD COMMUNITY BUDGET	The Community Engagement Officer reported that 5 applications had been received during the current budget round. Four of which had been supported, with one still being assessed. The supported applications were as follows: Troon and Rushey Mead Councillors Installation of two benches at Trevino Drive Bus Stop £600 East Leicester Ward Councillors 2 Mobile CCTV Cameras £2000 Leicestershire Gate Installation of an entrance gate at Emerald Centre £780 Friends of Danbury Gardens Summer Fete £450 Residents and community groups were encouraged to submit applications for projects online. It was confirmed that the balance remaining was £14,649. The following helpline number was provided: 0116 454 1940
45.	ANY OTHER BUSINESS	Data protection Regulations The Community Engagement Officer reported that an email communication would be sent to residents and groups concerning the revised Data Protection Regulations.
46.	CLOSE OF MEETING	The meeting closed at 8.00 pm